

Register Number :

Name of the Candidate :

**6 6 2 3**

**M.B.A. DEGREE EXAMINATION, 2012**

**(HUMAN RESOURCE MANAGEMENT)**

**(SECOND YEAR)**

**( PAPER - XII )**

**240. INDUSTRIAL RELATIONS**

December ]

[ Time : 3 Hours

Maximum : 75 Marks

**SECTION – A** (5 × 3 = 15)

*Answer any FIVE questions.*

*ALL questions carry EQUAL marks.*

1. What do you understand by Industrial relations system?
2. Explain the need for industrial harmony.
3. Define 'Retrenchment'.
4. Who is a 'Workman' as defined under the Industrial Disputes Act, 1947?

**Turn Over**

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5. What do you mean by collective bargaining agreement?
6. What are trade unions? Why are they formed?
7. Explain any two determinants of workers participation in management.
8. What is ILO?

**SECTION – B** (3 × 10 = 30)

*Answer any THREE questions.*

*ALL questions carry EQUAL marks.*

9. Examine the role of Government of India in labour administration.
10. Discuss the various methods of preventing industrial disputes.
11. How collective bargaining agreements are administered in India?
12. Explain the features of any two theories of trade unionism.
13. Elaborate the objectives and functions of ILO.

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**SECTION – C** (1 × 15 = 15)

*Answer any ONE question.*

14. Explain the various forms of industrial disputes.
15. Discuss the issues in collective bargaining.
16. Explain the problems of trade unions in India.

**SECTION – D** (1 × 15 = 15)

*( Compulsory )*

17. Examine the statutory provisions prohibiting strikes in a public utility service.