

Total No. of Pages : 2

Register Number :

**6940**

Name of the Candidate :

**M.B.A. DEGREE EXAMINATION DECEMBER 2013.**

**(BUSINESS APPLICATIONS)**

**(SECOND YEAR)**

**300 — INDUSTRIAL PSYCHOLOGY AND INDUSTRIAL LAW**

Time : Three hours

Maximum : 75 marks

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**SECTION A**

**Answer any FIVE questions.**

**(5 × 3 = 15)**

**All questions carry equal marks.**

1. Explain the factors affecting conflict in groups.
2. What are the merits and demerits of correlation?
3. Explain about item analysis.
4. List out the importance of collective bargaining.
5. How territoriality affects individual behavior?
6. Explain the types of validity.
7. What do you mean by perquisites?
8. What are the merits of projective techniques?

**SECTION B**

**Answer any THREE questions.**

**(3 × 10 = 30)**

**All questions carry equal marks.**

9. How to enhance the levels of organizational commitment?
10. Illustrate the concept of chi — square with an example.
11. Describe the collective bargaining process.
12. How do noise and air pollutions affect the well being of the people?
13. How can resolve industrial conflict he resolved?

**SECTION C****Answer any ONE question.****(1 × 15 = 15)****All questions carry equal marks.**

14. Examine the various theories of motivation. Which theory would ideally motivate employees for an effective performance in the Indian context?
15. Critically examine the history and development of law with special reference to Industrial Psychology.
16. How do you maintain the standards set by ILO? Why does the corporate fail to implement the ILO standards?

**SECTION D****(Compulsory)****(1 × 15 = 15)**

17. Develop a scale to measure job satisfaction.
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