

Total No. of Pages: **2**

7196

Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION May 2014

(OPERATIONS MANAGEMENT)

(FIRST YEAR)

180. OPERATIONS MANAGEMENT

(Common with M.B.A. Project Management & Energy Management)

Time: Three hours

Maximum: 75 marks

(5 × 3 = 15)

SECTION-A

**Answer any FIVE questions
All questions carry equal marks**

1. Define – operations management.
2. What is materials requirement planning?
3. What are service operations in production process?
4. Define –long range capacity planning.
5. What is Quality management?
6. Define – project planning.
7. Explain –just in time.
8. What is Layout?

SECTION-B

**Answer any THREE questions
All questions carry equal marks**

(3 × 10= 30)

9. State the responsibilities of operations management.
10. Differentiate manufacturing operations and service operations.
11. State the importance of location factors.
12. Discuss the factors that affect the job design.
13. State the objectives of six –sigma.

SECTION-C
Answer any ONE question

(1 × 15= 15)

14. Discuss the recent trends in operations management.
15. Explain the factors affecting the choice of manufacturing process.
16. State the various tools in project planning.

SECTION-D
(Compulsory)

(1 × 15= 15)

17. “Integrating six sigma with Business process management is essential for now a days”. Discuss.

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