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Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION, May 2015

(LOGISTICS AND SUPPLY CHAIN MANAGEMENT)

(FIRST YEAR)

150. OUTSOURCING AND LOGISTICS SERVICE PROVIDERS

Time: Three hours Maximum: 75 marks

SECTION -A

 $(5 \times 3 = 15)$

Answer any FIVE questions

- 1. Define Outsourcing. What are its implications for business?
- 2. What is BPO? Explain
- 3. Define 3PL. Give examples.
- 4. What are Free Trade Zones? Name some FTZ's in Tamilnadu.
- 5. What are outbound Logistics? Explain with an example.
- 6. Define containerization. How many different types are there?
- 7. Explain Logistics process.
- 8. What do you mean by "Lean"?

SECTION-B

 $(3 \times 10 = 30)$

Answer any THREE questions

- 9. What are the benefits, threats and limitations of BPO? (Business Process Outsourcing).
- 10. Explain the different types of Third party Logistics Services
- 11. Does outbound SCM infrastructure help centralized or Decentralized Distribution. Explain.
- 12. Explain the different types of Containers and its uses with examples.
- 13. Explain the Principle of Lean in detail.

SECTION -C

 $(1 \times 15 = 15)$

Answer any ONE question

- 14. Explain the Supply Chain Trends that will boost shareholder Value
- 15. What are the Myths of Supply Chain Outsourcing? Explain in detail.
- 16. Differentiate between Domestic & International Logistics.

SECTION -D (Compulsory)

 $(1 \times 15 = 15)$

17. What do you mean by International Trade laws? How are goods traded? How are Disputes settled? Discuss.
