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Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION, May 2015

(HOSPITAL MANAGEMENT)

(FIRST YEAR)

140. RESOURCE MANAGEMENT (HUMAN)

Time: Three hours

Maximum: 100 marks

I. ANSWER ANY TWO OF THE FOLLOWING:

(2 × 20 = 40)

1. How will you manage human resources in 500 bedded corporate hospital?
2. What are the various general utility services in a hospital? Briefly describe them.
3. What are the ways to improve time management?

II. ANSWER ANY SIX OF THE FOLLOWING:

(6 × 10 = 60)

4. Clinical trials
 5. Career development
 6. Demotion policy
 7. Red hot stove rule
 8. Facility planning
 9. Statutory minimum wage
 10. Types of interview
 11. Types of punishment
 12. Qualities of working life.
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