Register Number:
Name of the Candidate:

B.Sc. DEGREE EXAMINATION, May 2015

(ENTERPRISE NETWORK AND SECURITY MANAGEMENT)

(THIRD YEAR)

(PART-III)

340: MANAGEMENT SKILLS FOR AN I.T ENVIRONMENT

Time: Three hours   Maximum: 100 marks

SECTION-A
Answer any EIGHT questions   (8×5=40)

1. Write short notes on drawing the stakeholder map.

2. Describe about Identifying Expectations.

3. How to interact more constructively with others?

4. Discuss about the impact of generational differences.

5. How the work is done with staff strengths?

6. Explain about determining tracking and follow-up.

7. Discuss about recognizing ineffective performance.

8. How constructive feedback is employed as a means of focusing positive behaviours?

9. Discuss about managerial vision implementation.

10. Explain about pursuing the personal vision actively.

SECTION-B   (3×20=60)
Answer any THREE questions

11. Enumerate on Top 10 management roles.

12. What is behaviour change? How it is changed to suit the situation?

13. a) Explain in detail about achieving accountability through collaboration.

    b) Discuss about setting ground rules within team.

14. Describe about minimizing disruptions in the workplace.

15. Define Vision. Explain how vision act as on practiced management tool.

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